Archer® Suite

Next Generation Risk Experience

NGRX.2025.02 release

Known and Resolved Issues

Revised: January 2025

Known Issues in NGRX.2025.02 release

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
NGRX Advanced Search	ARCHER-162099	Advance Search does not support the "Expand all results" option available in the Search Builder panel.
NGRX Advanced Search	ARCHER-166319	An error occurs when modifying search parameters after opening the advanced search result by selecting an application from the left navigation panel. To avoid this, use the 'Advanced Search' option directly from the left navigation panel to modify search parameters.
NGRX Record Page	ARCHER-160057	Users can't save records if off-layout field validation triggers. However, error messages are not displayed on the record page.
NGRX Record Page	ARCHER-162361	The record page does not populate the Related Record field on the record page when an internal cross-reference is added.
NGRX Record Page	ARCHER-164726	The calculated cross-reference field does not display an error message when the maximum allowed cross-reference record validation fails.
NGRX Record Page	ARCHER-165172	Unable to save a newly created parent record when a new cross-referenced record is added to it.
NGRX Record Page	ARCHER-165190	The DDE Apply conditional layout action is incorrectly applied to unrelated users/groups for new records.
NGRX Record Page	ARCHER-165707	Details of auto-generated findings are not visible on the Record page for the EMEA and UAE regions.

Resolved Issues in NGRX.2025.02 release

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
NGRX Advanced Search	ARCHER-164893	The page crashes when opening a hierarchical node in the drill-down table. As a workaround, perform the first search with Flat visualization, then switch to Hierarchical in the Drill-down options tab.
NGRX Advanced Search	ARCHER-164943	As a temporary solution, you can click on the "Drilldown options" tab and return to "Visualisation" to achieve the same result. In the meantime, our team is actively working on fix.
NGRX Advanced Search	ARCHER-165564	The Advanced Search configuration panel fails to display default fields when a relationship is added to the current application and then switched to another via the Navigation menu. Reloading the page should restore the default fields.
NGRX Advanced Search	ARCHER-165572	The results do not accurately reflect changes in the drill-down field selection criteria for hierarchical charts.
NGRX Record Page	CE-121814	System error while saving a record with an empty, optional date field on a record page.
NGRX Record Page	CE-121914	The read-only subform field displays the option to delete the subform record on UI.
NGRX Record Page	CE-121946	AWF Action confirmation dialog contains untranslated strings.
NGRX Record Page	CE-121973	Unable to open Engagements Application records in the new user experience.
NGRX Record Page	ARCHER-163231	Deleting a record results in a "Page Not Found" message on NGRX UI.
NGRX Record Page	ARCHER-164334	The CR grid displays the label text of another cross-reference field (within the grid) when that cross-reference field has the Advanced Display option enabled.
NGRX Record Page	ARCHER-165192	The DDE Rule evaluation fails when the rule criteria are based on an off-layout field with a default value.
NGRX Record Page	ARCHER-165379	Records at the Section level of the Authoritative Sources application display save and cancel buttons even when no changes have been made by the user.
NGRX Record Page	ARCHER-165473	When a DDE Rule hides a section, and another rule subsequently makes that section visible, the fields within that section do not appear.